

## **External Grievance Procedure**

If a student does not feel that the school has adequately addressed a complaint or concern; the student may consider contacting the Accrediting Council of Independent Colleges and Schools (ACICS) or the Kentucky Council on Postsecondary Education at the following addresses:

### **Accrediting Council of Independent Colleges and Schools**

750 First Street, NE, Suite 980

Washington, DC 20002-4241

Learn more at [acics.org](http://acics.org)

### **Kentucky Council on Postsecondary Education**

CPE Consumer Complaint

1024 Capital Center Drive, Suite 320

Frankfort, KY 40601

Email: [cpeconsumercomplaint@ky.gov](mailto:cpeconsumercomplaint@ky.gov)

Learn more at [http://cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)